

# Parent & Carer Questionnaire

## Summer Term Results 2021 - Results from 84 families

Thank you to all the families for completing the end of summer questionnaire and for your comments and responses about St Bernadette's. We have compiled the results and are pleased to present them to you. The results have been discussed at the Governors meeting and with staff so that we can make our school an even better place to be for pupils and parents. Parents' suggestions are gratefully received and will be carefully considered as we move forward with our School Development Plan.

In some areas, parents have responded as unsure or given additional feedback to myself, indicating that they did not have any relevant experience to answer some of our questions or some questions did not seem to apply to their children; obviously we have not had the present Reception parent responses. Many of the verbal comments have been very positive. I am hoping a further questionnaire, sent out this year, will enable all parents and carers to take part.

### Supporting your child

		Yes, every day	Yes, most days	Yes, some days	No
1	My child is happy in school?	60.7% (51)	34.5% (29)	4.8% (4)	0
			Yes	Most of the time	No
2	My child feels safe in school?		95.2% (80)	4.8% (4)	0
			Yes	Most of the time	Unsure
3	My child does well in this school		86.9% (73)	2.4% (2)	10.7% (9)

		<b>Very Important</b>			<b>Not very important</b>
4	How important was it to have a telephone conversation with your child's teacher, regarding progress, rather than the Spring interim report?	86.9% (73)	11% (9)	2.4% (2)	0
			<b>Yes</b>	<b>No</b>	<b>Unsure</b>
5	Do you have a point of contact to go to if your child is struggling in terms of wellbeing?		88.1% (74)	10.7% (9)	1.2% (1)
<b>Parent Concern</b>					
			<b>Yes</b>	<b>No</b>	<b>Unsure</b>
6	The school deals with bullying quickly and effectively?		54.2% (46)	3.6% (3)	42.2% (35)
7	When I have raised concerns, they have been dealt with properly?		78.3% (65)	3.6% (3)	18.1% (15)
8	The school seeks my views and listens to my concerns?		77.4% (65)	7.1% (6)	15.5% (13)
9	The school has high expectations for my child?		7.26% (61)	3.6% (3)	23.8% (20)
10	The school lets me know how my child is doing?		83.3% (70)	4.8% (4)	11.9% (10)
11	There is a good range of subjects available to my child in school?		92.9% (78)		7.1% (6)
		<b>Yes</b>	<b>No</b>	<b>Unsure</b>	<b>Not Applicable</b>
12	My child has special educational needs and /or disabilities and the school provides them with the support they need to succeed?	8.3% (7)	21.4% (18)	2.4% (2)	66.7% (56)
				<b>Unsure</b>	<b>Some</b>
13	The school supports my child's wider personal development?		78.6% (66)	2.4% (2)	19% (16)
14	The school is welcoming and under normal circumstances, there are opportunities to get involved?		81%(68)	1.2% (1)	17.9% (15)
15	Would you recommend St Bernadette's School to another parent/carers?		88% (74)	2.4% (2)	9.6% (8)

Our response:

### Question 1: My child is happy in school?

We are delighted that so many positive comments were made and that 100% of parents agreed that their child was happy at school, everyday/most days or some days.

Our aim would be for 100% of pupils to be happy all of the time so we will be conducting further surveys and pupil interviews in order for us to gain a deeper understanding from the children about how to make improvements.

### Question 2: My child feels safe in school?

95.2% of parents reported that their child feels safe at school every day and 4.8% most of the time.

We are very pleased with this outcome as Safeguarding is such an important area and all children should feel safe at school every day. We will continue to seek children's views in discussions with them and respond to any concerns about feeling safe that they may have. If you have any concerns, please come and speak to Mrs Duke, the Designated Safety Lead or the Head Teacher.

### Question 3: My child does well in this school?

96.4% of parents felt their child did well all the time or most of the time in school and 3.6% said they were unsure.

Please speak to your child's class teacher in the first instance if you are concerned that your child is not doing well at St Bernadette's - we want all children to do their very best and do well across the whole curriculum.

### Question 4: How important was it to have a telephone conversation with your child's teacher, regarding progress rather than the Spring interim report?

It seemed that all parents, in some form, felt that speaking to their child's teacher, rather than an interim report home, was more beneficial to them. Hopefully, this year we will be able to have face to face meetings.

**Question 5: Do you have a point of contact to go to if your child is struggling in terms of wellbeing?**

88.1% of parents knew who to go to if their child was struggling with wellbeing. However, 11.9% (10) parents were unsure.

Mrs Duke is our Family Support Worker/DSL and has been at St Bernadette's for 17 years. We have introduced Mrs Duke through much correspondence and she has a direct line - 01253 53687 if you need to speak to her. She has her own page, within the school website, (Tab - school life - Family Support) which includes a wealth of support and help if needed.

**Question 6: The school deals with bullying quickly and effectively?**

54.2% of parents reported yes, 42% were unsure and 3.5% (3 parents) said no.

A large percentage of parents answered unsure as we feel because they have had no experience of dealing with any bullying issues. However, 3 parents indicated that the school has not dealt with a bullying issue. To those parents I would say that if you do feel you have outstanding concerns regarding bullying, please come and speak to me personally. As a school, we take any form of bullying seriously and take immediate steps to address it as illustrated in our Anti-Bullying policy.

**Question 7: When I have raised concerns, they have been dealt with properly?**

78.3% of parents felt we have dealt with concerns properly. 18% were unsure but again we feel that they have not had to raise any concerns in school. 3.6% (3) parents disagreed.

Here at St Bernadette's, we want to deal with any concerns in a prompt manner and in a way that parents feel they have been listened to. We recognise that not everyone will be happy in the decisions that are made regarding concerns involving their children. We follow protocols and procedures when dealing with concerns and do our very best to resolve concerns promptly.

**Question 8: The school seeks my views and listens to my concerns?**

77.4% of parents felt we did listen to their concerns. 15.5% were unsure; again we feel that they have not had to raise concerns. 7.1% (6) disagreed.

We have always tried to have an open door policy at St Bernadette's (Covid restrictions permitted). If you do have concerns, please come and speak to a member of staff. This may be your child's class teacher in the first instance or an Assistant Head Teacher. We are here to listen to concerns and we want to help in any way we can.

We will continue to seek informal and formal feedback as it is an important part of continued school development. We also want to provide parents with a voice on areas of school improvement so the next questionnaire will include an opportunity where parents can respond to '**St Bernadette's school is fabulous at .....and would be even better if.'**

**Question 9: The school has high expectations for my child?**

74.2% of parents agreed, 23.8% were unsure and 3.6% (3) parents disagreed.

We have high expectations of all our children and want each and every child to do their best at all times. We will talk to you as parents if we are concerned that your child is not trying their best in class and teachers will employ a variety of strategies to support children if this is the case. We try to instil positive attitudes to learning amongst all our children as well as perseverance and resilience.

**Question 10: The school lets me know how my child is doing!**

83% agreed, 4.8% disagreed and 11.9% were unsure

We always have a planned 'teacher meet' at the beginning of the school year, two Parent Conferences are held each year and teachers always make themselves available if you need to consult further regarding your child. A full written report is sent home at the end of the school year and an opportunity is provided for you to meet with your child's teacher if you have any concerns regarding this report.

Normally, pre Covid, we have held Phonics and Maths workshops for parents throughout the year; we hope to reinstate these opportunities this year.

We are aware there has been lost learning due to Covid but we are working hard to bridge that gap. Children are engaged in afterschool and in school intervention groups which have been communicated to you during the Parent Conferences held last term. I appreciate that all parents are concerned that their children may be missing out or under the illusion that the Government has ploughed a substantial amount of money into primary schools to address this issue. I am afraid this is not the case; the funding is very limited and so the school address the children's needs to the best of our ability.

Finally, parents are very welcome to make an additional appointment, to speak to their child's class, to discuss any concerns they may have.

**Question 11: There is a good range of subjects available to my child in school?**

92.9% agreed, 7.1% were unsure

Here at St Bernadette's, we ensure that all children have access to a broad, balanced and stimulating curriculum, which is designed to allow children access to learning opportunities that interest and motivate them, and which develops their skills in order to succeed in later life. Whilst prioritising the basic skills of Mathematics and English, the school promotes creativity and sequenced knowledge through the foundation subjects.

French is the adopted Modern Foreign Language in KS2. You can find further knowledge on our school website under Curriculum and individual subjects.

**Question 12: My child has special educational needs and /or disabilities and the school provides them with the support they need to succeed?**

66.7% not applicable to them, 8.3% yes, 2.4% unsure and 21.4% (18 ) no

The high % of parents who have answered no to this question, may indicate that they have concerns about their children but are not necessarily on the SEND register. Any parents who have registered concerns through a GP, follow up reports are completed and returned where necessary. If you have continued concerns, please contact your child's class teacher to discuss this matter further.

Mrs Dowling, is our special education needs coordinator (SENCo) and works closely with teachers and the parents of the children who have special educational needs. Each child has a SEND support plan and parents meet with the class teacher every term, and more if necessary, to discuss targets. The LA SEND team also meet regularly with Mrs Dowling and continually assess our children so we have specialist support when and if necessary. I have asked Mrs Dowling to liaise with staff and parents so we are confident that all parents are secure in the knowledge that we are doing our utmost to support their child and to address any concerns that they have in a timely manner.

**Question 13: The school supports my child's wider personal development?**

78.6% agreed, 19% unsure, 2.4% no

We continue to offer opportunities for your child within St Bernadette's - just a flavour:

Extra curricula after school activity clubs

Schools Alive competition

Wider musical opportunities - Year 4

Opportunities to take up individual music lessons Years 2 - 6

Forest School activities

Seasiders competition ( Art)

Science Competition across the school

Educational visits linked to the subjects taught within each class

Opportunities to share their achievements gained outside of school

World Book Day activities

Advent and Lenten Service with other Catholic schools

Continual involvement with St Bernadette's parish

Involved in fund raising for local charities

Children's University ( continues after Christmas)

Question 14: The school is welcoming and under normal circumstances, there are opportunities to get involved?

81% agreed

We are happy that you recognise that we value your involvement in school.

Question 15: Would you recommend St Bernadette's School to another parent/carer?

88% (74) said yes 2.4% (2) no 9.5 (8) unsure

We are delighted that the majority of our parents would recommend St Bernadette's to another family. A small minority said no or were unsure. The Governors hope that where there is strong feeling, parents/carers would feel confident to express their concerns directly to the Head Teacher or the Governors, in order that they can be discussed and addressed if necessary.